

March 2016

To Whom It May Concern:

We are writing a letter of recommendation for Mario Gonzales of Mario Gonzales Design. We highly recommend Mario Gonzales for your project, as we have been completely satisfied and amazed by the craftsmanship of his work.

We recently had our 1938 bungalow in Ocean Beach California remodeled. We wanted to keep the integrity of the house by not rebuilding from scratch, but rather changing the flow of the floor plan. Within months our house transformed from a small 938 square foot home to a breathtaking large 938 square foot home. When friends and family have visited our newly remodeled home, they usually make these comments:

- “How much square footage did you add?”
- “We know everything is new, but your home really looks like it should have always been this way.”

What great comments! This is exactly what we wanted to capture - the allusion of a larger home while highlighting the true character of the home.

When we first met Mario we described to him our vision. We described what we adored about our house and property and what we wanted to create. We shared with Mario our travels and the ideas we got from them. Mario listened and listened and listened. Mario and his team worked on our house with precision and accuracy. Along every step of the way, Mario kept us abreast with the progress and stages of the project. Mario always was very conscientious with his work and asked us for our opinions as he and his team came across design decisions. Mario was mindful of our budget and never led us astray when we had a new idea or when we wanted to add something to our project outside the scope of our contract. The contract Mario created for us was very accurate with cost and was itemized which helped keep us aligned with our budget and our dream.

As this was our first remodel, we didn't know what to expect. However, after hearing from friends, we often heard horror stories about how much they hated the construction process and how their contractors let them down. From day one, Mario and his team never let us down. Mario contacted us daily with either an email or text. Mario always wanted to meet with us at least once a week to review the project. *(He also always responded to our texts/emails promptly.)* When we visited our home each day to see the progress, we noticed how well they kept their job site clean and orderly. There was never any debris lying around at the end of the day. We also noticed how concise they were with the work. Mario and his team are true craftsmen. They take pride with their work and they create their project with quality. Mario and his team never took any shortcuts. They ensured that every part of our remodel was done properly and with care.

As our project came to an end, it was quite emotional for us. Mario and his team became part of our family. We enjoyed visiting with them as we came home from work as they were leaving their work. We enjoyed hearing their stories and learning about their families. Although we don't see Mario and his team on a regular basis anymore, they will always be part of our family.

We highly recommend Mario Gonzales Design for your project as they have reconstructed our home with hard work and craftsmanship.

If you would like to learn more about our experience, please contact us at irwin.michelle@gmail.com

Most sincerely,

A handwritten signature in black ink that reads "Scott & Michelle Irwin". The signature is written in a cursive, flowing style.

Scott and Michelle Irwin
Ocean Beach, California